Reinstalling POLOWARE®2

If it is necessary for you to reinstall POLOWARE 2, please follow these steps:

1. If you still have a working version of POLOWARE 2 and would like to preserve the data from event lists and meets, do a backup. From the Main Menu select Match/Backup/Backup and save the backup to a folder OUTSIDE the existing C:\POLOWARE 2 folder. You can save to the Desktop or to an external storage device, like a CD or flash drive.
2. If you will reinstall POLOWARE 2 on the same computer as before, you should first remove the old installation. Close POLOWARE 2. From the Windows Start menu, select Control Panel, the Add/Remove Programs. Select POLOWARE 2, which may already be highlighted, and click Remove.
3. Using Windows Explorer or My Computer, delete the C:\POLOWARE 2 folder and all its contents.
4. Install POLOWARE 2 from your original CD or a replacement CD.
5. In order to restore your backup, go to Match/Backup/Restore and restore the original data.
6. After restoring, be sure to update your Preferences settings which are not included in the data backup.
7. If you are installing from your original CD, you should check for POLOWARE 2 updates at http://www.istime.com/Service/Download/Update.htm to make sure you are using the most current version.

Please call 800/835-2611 or email info@istime.com with any questions.